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ARIZONA CORPORATION COMMISSION

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Arizona Corporation Commission

May 11, 2000

Lance Steinhart
6455 E Johns Crossing, Ste 285
Duluth GA 30097

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RE: Natel, LLC
Docket No. T-03878A-00-0317

Dear Mr. Steinhart:

On May 9, 2000, Natel, LLC filed an application for a CC&N to provide resold intrastate toll telecommunications in the State of Arizona. Pursuant to A.A.C. R14-2-1104(E), the Applicant is required to publish legal notice of the application in all counties where services will be provided no later than 20 days after the application is filed. The Applicant must file with the Commission copies of the affidavits of publication for each newspaper in which public notice in this matter was published.

Additionally, in order for Staff to continue with its review of this application, the following information must be submitted:

A. Submit the maximum rate to be charged for Directory Assistance.

Upon review of the application, staff has determined that the applicant lacks sufficient financial resources. Therefore, the applicant must do one of the following:

1. Pursuant to R14-2-1105(D), the Applicant must maintain for a minimum of one year, an escrow account and/or surety bond equal to the total amount of any prepayments, advances, and deposits that the Applicant may collect from its customers as a condition of certification. If after one year, the Applicant desires to close the escrow account and/or surety bond, it must file information with the Commission that demonstrates the Applicant's financial viability. Staff will review the information and the Commission will make a determination concerning the Applicant's financial viability.

OR

2. The Applicant must file a letter stating that it does not currently, and will not in the future, charge its customers for any prepayments, advances, or deposits. If the Applicant is currently collecting prepayments, advances, or deposits, the Applicant must refund those charges to customers to avoid maintaining the above

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mentioned escrow account. If in the future, the Applicant desires to charge prepayments, advances, or deposits, it must file information with the Commission that demonstrates the Applicant's financial viability. Staff will review the information and the Commission will make a determination concerning the Applicant's financial viability.

This information must be received by Docket Control within 30 days of the date of this letter. If no response is received within 60 days of the date of this letter, Staff will recommend that the application be terminated. If the application is terminated, the Applicant cannot provide resold intrastate toll telecommunications in Arizona, until such time as a new application is filed with and approved by the Commission.

If you have any questions, please contact me at (602) 542-0742. Thank you for your prompt response to this request.

Respectively,

Marta Kalleberg